



GOVERNMENT OF EKITI STATE
BUREAU OF LAND SERVICES
SERVICE LEVEL AGREEMENT (SLA) COMPLIANCE REPORT
Reporting Period: July 1st – 31st, 2025

1. Introduction

This report outlines the compliance of the Bureau of Land Services with the Service Level Agreement (SLA) for July 2025. It provides a detailed account of service requests received and processed, and measures the timeliness and responsiveness of the Bureau in fulfilling its statutory obligations.

2. Scope of Report

The report covers:

- Nature of services requested
- Channel through which requests were submitted
- Details of requesters (names, email addresses, and phone numbers)
- Dates of request submissions
- Decisions reached (approval or denial)
- Dates of communication of decisions
- Comparison with SLA timeline
- Compliance status

3. SLA Requirement

Per the Bureau of Land Services SLA, all land-related service requests are to be processed and a decision communicated within **30 working days** from the date of complete submission.

4. Service Request Log – July, 2025

S/N	Month	Nature of Service Requested	Channel of Request	Name of Requester	Email Address	Telephone No.	Date of Request	Decision Reached	Date of Decision & Communication	SLA Timeline (Days)	Days to Decision	Compliance Status
1	July -25	Application for the conduct of search and Authentication of Certificate of Occupancy	Walk-in	Temitope Anjola Oladimeji ESQ	Rivergoldlaw@yahoo.com	08067338779	9-July-2025	Approved	22-July-2025	30 working days	10 Working Days	<input checked="" type="checkbox"/> Compliant
2	July -25	Conduct of search on certificate of occupancy	Walk-in	Otunba Kayode Fasae	kayfash@gmail.com	07032326423	24-July-2025	Approved	30-July-2025	30 working days	5 working days	<input checked="" type="checkbox"/> Compliant
3	July -25	Conduct of search on certificate of occupancy	Walk-in	Perebo pesta Monde	perebomonde9@gmail.com	08034477353	30-june-25	Approved	7-July-25	30 working days	7 working days	<input checked="" type="checkbox"/> Compliant
4	July -25	Issuance of certified true copy of certificate of occupancy	Walk-in	Mr. Ayodele Ganiyu Obasanyin	Obasanyingani01@gmail.com	08038016078	1-July-2025	Approved	7-July-2025	30 working days	6 working days	<input checked="" type="checkbox"/> Compliant
5	July -25	Authentication of certificate of occupancy	Walk-in	Abdulkadir Baba Abduladir	-	08033861467	1-july-2025	Approved	9-July-2025	30 working days	8 working days	<input checked="" type="checkbox"/> Compliant
6	July -25	Authentication of certificate of occupancy	Walk-in	Abdulkadir Baba Abduladir	-	08033861467	18-July-2025	Approved	23-July-2025	30 working days	4 working days	<input checked="" type="checkbox"/> Compliant
7	July -25	Conduct of search on certificate of occupancy	Walk-in	Nworie E.E	lawspectiveattorneys@gmail.com	08134599515	8-July-2025	Approved	22-July-2025	30 working days	11 working days	<input checked="" type="checkbox"/> Compliant
8	July -25	Conduct of search on certificate of occupancy	Walk-in	Chief Ariyo Olujimi	-	08130253669	11-July-2025	Approved	22-July-2025	30 working days	9 working days	<input checked="" type="checkbox"/> Compliant

5. Compliance Analysis

- **Total Requests Received: 8**
- **Requests Processed Within SLA Timeline: 8**

- **Requests Processed Beyond SLA Timeline: 0**
- **Overall SLA Compliance Rate: 100%**

6. Observation

- There has been an impressive turn out from applicants in verifying the authenticity of land title documents.

7. Recommendation

- More publicity general public should be increased to get them informed on the necessity of perfecting Land Title transaction.



Ojo Matins Kayode
Executive Secretary, Bureau of
Land, Ekiti State Date: 31st July,
2025